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PROFESSIONAL SUMMARY

- Over 20 years of technical leadership and **hands-on development experience**, consistently delivering high-impact, distributed, and cloud-based solutions for multiple companies (**EA Sports, Microsoft, iQMetrix, BuildDirect**). Proven success leading and motivating multi-disciplinary, cross-geography teams to achieve ambitious results.
- **Expertise in establishing and scaling** Engineering and Quality practices from the ground up, including technical architecture, process implementation (**Agile/Scrum**), recruitment, reporting, and setting technical direction for V1 and ongoing projects.
- Certified **ScrumMaster** with practical experience running Scrums for multi-sprint team deliveries.
- Accomplished communicator having proven track record of building effective relationships with senior stakeholders, supplier organizations, and leadership teams.

TECHNICAL SKILLSET

AI/ML: GitHub Copilot, Claude Code, Cloud AI Services (Google cloud)

Cloud & DevOps: Azure, AWS, Docker, Kubernetes, Git, Jenkins, Azure Dev Ops, PowerShell, IIS, Terminal

Languages & Frameworks: Java, C#, Python, Node (JavaScript), .Net core, REST, REACT, Typescript, ASP.net, Web API, HTML, XML, JSON, T-SQL

Databases: SQL Server, Mongo, Postgres

Testing & QA: Selenium, Appium, NUnit, XUnit, Jest, Mocha, Sauce

Project Management: Certified ScrumMaster, Jira, Azure DevOps (CMMI, Scrum)

Monitoring & BI: Datadog, New Relic, Sentry, PowerBI

OS: Windows, OSX, Linux

PROFESSIONAL EXPERIENCE

Electronic Arts (EA sports) - Engineering Lead | April 2019 – Present

- **Led** engineering teams between 4 - 8 engineers responsible for delivering next-generation tools like EA app and EA connect, connecting millions of gamers worldwide for cutting-edge titles including **FIFA, Madden, NFL, Battlefield and NHL**
- Developed **Microservices** utilizing an open-source tech stack (Node, Typescript, React, GraphQL) and implemented systems using Cloud AI Services/ML models for data analytics. Led exploration and use of AI-assisted development tools like GitHub Copilot to improve team velocity by 15%.
- Contributed to the development of multiple tools using React, Nodejs, C#, Postgres and Mongo.
- **Established and scaled** two quality engineering teams, defining technical architecture, implementing Agile processes, and managing a risk/mitigation strategy.
- **Achieved** a fully automated continuous integration and delivery (CI/CD) pipeline, enabling services to ship multiple times daily with automated quality gates.
- **Managed, mentored, and grew** a high-performing, diverse team of direct reports through strategic hiring

iQMetrix Software - Lead Quality and Automation Engineering | Jan 2018 – Jan 2019

- **Led the transformation** of the Quality Engineering team for RQ from a manual to a fully automated setup, closely embedding QA within the Software Development Life Cycle (SDLC).
- **Defined and executed** the quality engineering strategy, providing updates to customers and setting up feedback loops to address key issues.
- Served on the leadership team and led the Quality Engineering Circle to imbibe "Shift-Left Quality" principles across the organization.

BuildDirect - Engineering lead of Quality and Automation | September 2016 – Jan 2018

- **Helped grow and deliver** new customer experiences and products, including Gateway, Estimation Service, Tax Service, and Buyer experience (website).
- **Established the Quality Practice** for the engineering team, ensuring high-quality delivery by facilitating the move towards CI/CD and setting up build and delivery pipelines.
- Led the team on its quality engineering planning, hiring, engineering architecture, operations, and delivery, ensuring close alignment with the CTO and other development managers.

Microsoft Corporation - Senior Software Engineer | Oct 2006 – January 2016

- Diverse experience leading multiple technical projects and coding on tools to support applications for technical search, CMS, social networking, and forums.
- **Successfully delivered** on multiple software lifecycle cycles for highly scalable, high-volume technical systems used by millions of users (Azure DevOps, MS Connect, MSDN, and TechNet) working with multiple Microsoft teams like Patterns and Practices, MS Learning, OEMIT, Commerce IT, EPX and Azure DevOps.
- **Technical Lead and Quality Project Manager for MSDN**; established and managed cross-geography vendor teams, defined project budgeting and scheduling, and set up the end-to-end quality validation process, reporting directly to the leadership team.
- Served as **Scrum Master for the team** and contributed to design discussions, bug bashes, and planning meetings.
- **Worked on resiliency** initiative on Azure Devops, piloting the fault injection service and providing feedback that led to bug fixes and broader tool adoption for VSO resiliency testing.

OTHER EXPERIENCE

- **Satyam Computer Systems** – Senior Systems Analyst (August 2000 – October 2006)
- **Cummins India Ltd** – Graduate Trainee Engineer (August 1999 – July 2000)

AWARDS AND RECOGNITION

Certified ScrumMaster, Gold Star Award (Microsoft), Lighthouse Team Award (Microsoft), Star Performer Awards (Tech Mahindra).members.

EDUCATION

- **City University of Seattle** – Master of Business Administration (March 2019)
- **Xavier's Labor Relationship Institute, Jamshedpur** – Post Graduate Certification in Business Management (April 2005)
- **Government College of Engineering, Aurangabad** – Bachelor of Engineering (July 1999)